

Monday 03 February 2025

19:00 – 22:00 Online, Zoom

MINUTES

Agenda Item	Person Respon sible	Attachments/ Supporting Information
1. Welcome and Apologies	JW	
 1.1 Update from Russell Gidney (Chair, WGDPC) WGDPC response to uplift Update on contract variation Update on contract negotiations 	RG	Update on WGDPC response to recent 24/25 uplift conditions and 25/26 contract variation. Summarised in recent open letter to Jeremy Miles MS. BDA Open Letter to Jeremy Miles MS 17 F
1.2 Minutes of Previous Meeting	JW	https://www.northwalesldc.co.uk/publications/

For Discussion and Matters Arising (All Attendees):

2.1 Focussed discussion on our local response to the issues around:

- Conditions associated with 6% uplift general consensus that this is unacceptable
- Implementation of the DAP (inc. logistics/data protection implications of sending waiting lists)
- Collection of patient NHS numbers
- NP/NUP how will these be assigned to practices (specific sessions?) and how will unfilled appointments be accounted for
- Interchangeability of metrics

This will inform correspondence to the LHB.

Notes:

1. Uplift Conditions

- The conditions associated with the uplift were noted to be a significant source of anger. As much as the conditions themselves, this was at least as much about the fact that contractual conditions should not be applied to a back-dated uplift.
- Meeting the conditions will incur monetary costs (most) and time costs (all).
- Antimicrobial audit why? Cycle normally 3 years. Transfer of patient waiting lists enormous administrative burden and GDPR issues.

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2. CV 25/26

- Targets even less achievable than last year?

Using the contract value of £197,725.

	23/24	24/25	25/26	Increase/decrease from 24/25
NP	98.8	49.4	153.62	+104.22
NUP	148.2	98.8	74.61	-24.16
HP	1216	1434.5	1316.7	-117.8

When all metrics are converted into HPs for clarity, the reduction in HPs and NPUs does not offset the increase in NPs.

Using 2.5:1 ratio for NP:HP

NP	+104.22	*2.5	+260.55
NUP	-24.16		-24.16
HP	-117.8		-117.8
TOTAL			+118.59

- Is this achievable? Based on the fact that over 35/55 practices failed to meet metrics last year, there will clearly be further underperformance this year what level of underperformance is expected this year, and how can this be blamed on contractors who are fully staffed?
- Assessing achievability requires collaboration and an evidence-based approach, using last year's underperformance data as a benchmark.
 Proposed Action: Implement a confidential monthly survey for contract holders to report % progress against metrics. Findings should be shared with contractors, Health Boards, and WG to assess feasibility and prevent financially unsustainable over-recruitment.
- Lack of **knowledge-sharing** between providers re: how practices are trying to make CV work. Proposed Action: Establish LDC-led workshops to improve collaboration.

3. Risks of NPU Mitigation (2.5x Multiplier) & Lack of Interchangeability

Unintended consequences include:

- Practices prioritising HP recycling to meet HP thresholds.
- NPU appointments being offered privately due to metric restrictions.
- Increased pressure on Health Boards and NHS 111.
- NW contract handbacks intensifying demand for urgent care, leading to increased A&E visits, negative media coverage, and further erosion of public confidence in NHS dentistry.

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4. High Need Patients Classification – continues to disadvantage practices with ↑ high needs

A more carefully considered weighting system is essential, and this has still not been provided, as demonstrated below:

- 4+ interventions is an overly simplistic measure that misclassifies high-need patients. Example: A patient requiring two root canals and dentures is still considered "low need".
- Red recall patients (3/12) treated with skill mix do not count towards metrics, disadvantaging practices that effectively utilise skill mix and follow NICE guidelines. Subjecting them to flagging from NHSBSA is not a solution.

5. Long-Term Focus: The 2025 Contract Consultation

- While the 25/26 CV is an interim concern, it is widely reported by providers that the upcoming contract reform in Spring 2025 remains an even greater worry.

ACTION: LDC (Jeremy, Mike) to write to LHB detailing concerns and asking for clarification/reassurance.		
 2.2 HB Matters Outstanding: Procurement Rachael Page's 'Deep Dive' Need for overarching clinical leadership Report from recent meetings with Chris Stockport 	JW/MS	 Still no funding following recent procurement – well beyond timescale indicated in tender document. Still no access to the results of the deep dive – we have stressed the fact that we would like any action plan to be developed in partnership with members of the LDC. No news re: new consultant in Restorative Dentistry – job advert Ben Lewis prepared was not used. No news re: how 24/25 EOY will be managed – we need clarification. ACTION: All of the above also needs to be included in letter to LHB.

Updates – Chairman's/Secretary's/Treasurer's Correspondence, together with any updates from Orthodontics/Oral Surgery/Dental Advisors will be uploaded to Website. Focus this evening on items above.

Date, Time and Location of Next Meetings	
Monday 31 st March 2025 19:00-22:00	Zoom
Monday 9 th June 2025 19:00-22:00	TBC (In-person)
Monday 8 th September 2025 19:00-22:00	Zoom
Monday 8 th December 2025 19:00-22:00	Zoom