TO ALL PHARMACISTS AND GMP PRACTICES

NHS DENTAL CARE FOR ANY PATIENT DURING THE COVID – 19 CRISIS

Dear Colleague

This letter is to outline our practice strategy to help our professional colleagues during the current COVID - 19 crisis. In simple terms, we are discouraging routine attendance at our surgeries in accordance with WAG and NHS Wales guidelines. As a result, we have considerable capacity to provide necessary emergency care

We recognise that dental complaints can be a burden for our primary and secondary care colleagues and we would like to reassure you that with our current capacity, it should not be necessary for you to need to deal with any dental issues.

We would encourage you to direct ANY PATIENT with a dental emergency or concerns to our practice for advice and appropriate management.

We are not able to accept for treatment any patients with the symptoms of COVID -19 but we can provide advice and prescriptive medication where appropriate and signpost patients to the three dedicated treatment centres across North Wales. Alternatively, these patients can use the NHS 111 service.

PLEASE ENSURE PATIENTS DO NOT SIMPLY TURN UP AT THE SURGERY WITHOUT AN APPOINTMENT AS THEY WILL NOT BE SEEN WITHOUT BEING TRIAGED BY OUR STAFF

CONTACT DETAILS: ……………………………………………

Services will be available between 9.00 am and 4.30pm Monday to Friday

Please ask patients to telephone ……………………………

We wish you well during this difficult period.

Kind regards

All the staff at ………………………………